



## FIVE STEPS TO CONFLICT RESOLUTION?

### **\* WARNING SIGNS \***

See [Keys Training](#) on

- *Bullying*
- *Anger Management/De-escalation*
- *Conflict Resolution skills*
- *Certification in Assessing for "Early Warning Signs"*



### USING THE WISE OWL STYLE OF HANDLING CONFLICT

The Owl is a wise animal, one that will **STOP, THINK, & LISTEN** to others. One that uses this style will work together with others to find a fair solution that both can agree with.

## NOW BACK TO THE FIVE STEPS

1. **IDENTIFY** the source or root cause of the conflict.
2. **APPRECIATE** the other person's point of view.
3. **BRAINSTORM** together on possible solutions.
4. **DECIDE** on the solution most acceptable to everyone.
5. **DO IT!!!!!!!**

**Need additional Advice?? Ask our School Violence Prevention Experts.**

<http://keystosaferschools.com/Advocates.htm>